

# NATIONAL COMBUSTION CO., INC.

## LIMITED COMMERCIAL WATER HEATER WARRANTY

### WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers both the glass-lined tank and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation.

### WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. This limited warranty does not cover leakage or other malfunction caused by:
  - a) Defective installation, and specifically, any installation which is made:
    - i) in violation of applicable state or local plumbing, housing or building codes, or
    - ii) without a certified American Gas Association, ASME, or comparable combination temperature and pressure relief valve, or
    - iii) contrary to the written instructions furnished with the unit.
  - b) Adverse local conditions, and specifically, sediment or lime precipitate in the tank or corrosive elements in the atmosphere.
  - c) Misuse, and specifically, operations, and maintenance contrary to the written instructions furnished with the unit, removal of magnesium anode, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.
2. This warranty also does not cover:
  - a) Production of noise, taste, odors, discoloration or rusty water.
  - b) Incidental property damage, loss of use, inconvenience or other incidental or consequential costs.
  - c) Costs associated with the replacement and/or repair of the unit, including:
    - i) any freight, shipping or delivery charges ii) any removal, installation or re-installation charges
    - iii) any material, and/or permits required for installation, re-installation or repair
    - iv) charges to return the defective water heater and/or component part to the manufacturer.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty runs from date of installation (or without proof of installation, from three (3) months after the date of manufacture) for the period specified on the following chart. To determine length of coverage, check model number listed on the rating plate of appliance against this chart.

MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
D, H, V, LD, DB, PDV, F-I, L-I-6, M,M-I,M-II, LH-I, LV-I, TW, DH1, EF, SW	1, 3 or 5 YRS	1 YEAR
M3ST	5 YRS	1 YEAR
No Letter Prefix	1,3 or 5 YRS	1 YEAR

NOTE: The duration of the tank warranty will be found in the model number.  
 i.e.; D80T1991N has a 1 Year tank warranty  
 D80T1993N has a 3 Year tank warranty  
 50T-65-3N has a 3 Year tank warranty  
 50T-65-5N has a 5 Year tank warranty  
 \*\*All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original three (3) year tank warranted water heater develops a leak due to defects in materials/workmanship after only two (2) years, the replacement unit is warranted for only the balance remaining from the original three (3) year warranty, or one (1) year in this example.

### WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

**ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.**

### HOW DOES STATE LAW RELATE TO THE WARRANTY?

Some states do not allow:

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages.

So the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Restrictions are not applicable to implied warranties in California. See "Special State Provisions" on reverse side.**

---

**LIMITED COMMERCIAL WATER HEATER WARRANTY (CONTINUED)**

---

**WHAT WILL WE DO TO CORRECT PROBLEMS?**

1. If a defect occurs within the warranty period, we will: Provide a replacement water heater of our manufacture, (or at our option) repair any unit which develops a leak in the steel tank within the tank warranty period. To obtain a replacement, you must forward the rating plate from the defective unit to us. If government regulations require the replacement water heater to have features not found in the defective water heater, you will be required to pay the difference in price represented by those government required features.
2. Provide a replacement part (or at our option repair) any part which fails to function within the parts warranty period. To obtain a replacement, you must forward the defective part to us. If government regulations require the replacement part to have features not found in the defective part, you will be required to pay the difference in price represented by those government required features.

We do reserve the right to verify any claims of defect by inspection.

**WHAT WILL WE NOT DO?**

We will not:

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model/serial number.
4. Replace any water heater without prior receipt of actual rating plate from appliance.

**HOW DO YOU GET WARRANTY ASSISTANCE?**

Upon discovering a defect or problem, you should:

1. Contact either the installer or dealer, or
2. Contact us--

NATIONAL COMBUSTION  
CO., INC.  
104-11 180<sup>TH</sup> ST.  
JAMAICA, NY 11433  
1-888-OK-NATCO

**WHAT SHOULD YOU DO TO KEEP THE WARRANTY IN EFFECT?**

To facilitate warranty assistance, you should:

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer, dealer or our Warranty Department as soon as any problem or defect is noticed.
4. When necessary, allow us, or our chosen representative, to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the units Rating Plate:

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date of Installation \_\_\_\_\_

**SPECIAL STATE PROVISIONS**

For water heaters installed in California or Oregon, Paragraphs 2(c) (i) (iv) of the paragraph "WHAT DOES THIS WARRANTY NOT COVER?" does not apply. All other terms and conditions of this warranty apply as stated.

Please have model number and serial number ready.



---

**PLEASE RETAIN THIS WARRANTY IN A SAFE LOCATION.**

---