



## RETRIEVER I—Condensate & Steam—Limited Warranty

National Combustion Co., Inc. warrants the Retriever tank and integral heat exchangers for defects in materials and workmanship for **5 years** after the certified date of installation **or 5 years after** the date of purchase, whichever can be proven. If the date of installation is greater than one (1) year past the date of purchase, the date of purchase + one (1) year will be the date for determining whether the Retriever tank and integral heat exchanger are warranted.

National Combustion Co., Inc. warrants all other components for defects in material and workmanship for 1 year of the date of purchase. The warranties of all other parts are subjects to the terms and conditions of the various manufacturers of those components.

National Combustion Co., Inc. reserves the right to inspect tanks claimed by the purchaser to be defective. Retriever tanks found to have defects in the tank or heat exchangers shall be replaced with the closest available current model. National Combustion Co., Inc. will provide a replacement, but is not liable for costs of (i) shipping replacement tanks, (ii) labor for installation of a replacement and removal and disposal of a defective tank, and (iii) inconveniences due to a defective water heater. National Combustion Co., Inc. is not responsible for damage caused by a leaking tank or heat exchanger. The Retriever tank should be positioned so that the flow of leaked water will not cause damage.

National Combustion Co., Inc. does not warranty Retrievers in the case or malfunctions caused by or in:

- 1) Improper installation or maintenance accorded to these printed installation instructions.
- 2) Retrievers that have been moved from their initial site of installation.
- 3) Water freezing in the tank or heat exchanger(s).
- 4) Retrievers for which the tank or heat exchanger(s) have been repaired without express authorization from National Combustion Co., Inc.
- 5) Excessive pressure due to extraordinary water pressure or failure to properly install and maintain an expansion tank.
- 6) Failure to maintain tank to prevent buildup of lime and scale.
- 7) Operation of the Retriever in a corrosive environment.
- 8) Usage of the Retriever tank and heat exchangers for purposes other than heating water for potable use.
- 9) Flood, fires, wind, or lightning.

THIS WARRANTY IS NOT-TRANSFERABLE AND IS FOR THE BENEFIT OF THE ORIGINAL PURCHASER ONLY.

### IMPORTANT:

To certify an installation date, call, write, or email National Combustion Co., Inc, with the following information:

Name of Purchaser  
Address of Installation  
Name of Dealer Purchased From  
Name of Contractor Responsible for Installation  
Serial Number

All correspondence to the National Combustion Co., Inc. warranty department can be addressed to the following:

**National Combustion Co., Inc.**  
104-11 180th Street  
Jamaica, NY 11433  
warranties@nationalcombustion.com  
Ph: 718-291-8400 Fx: 718-291-6870